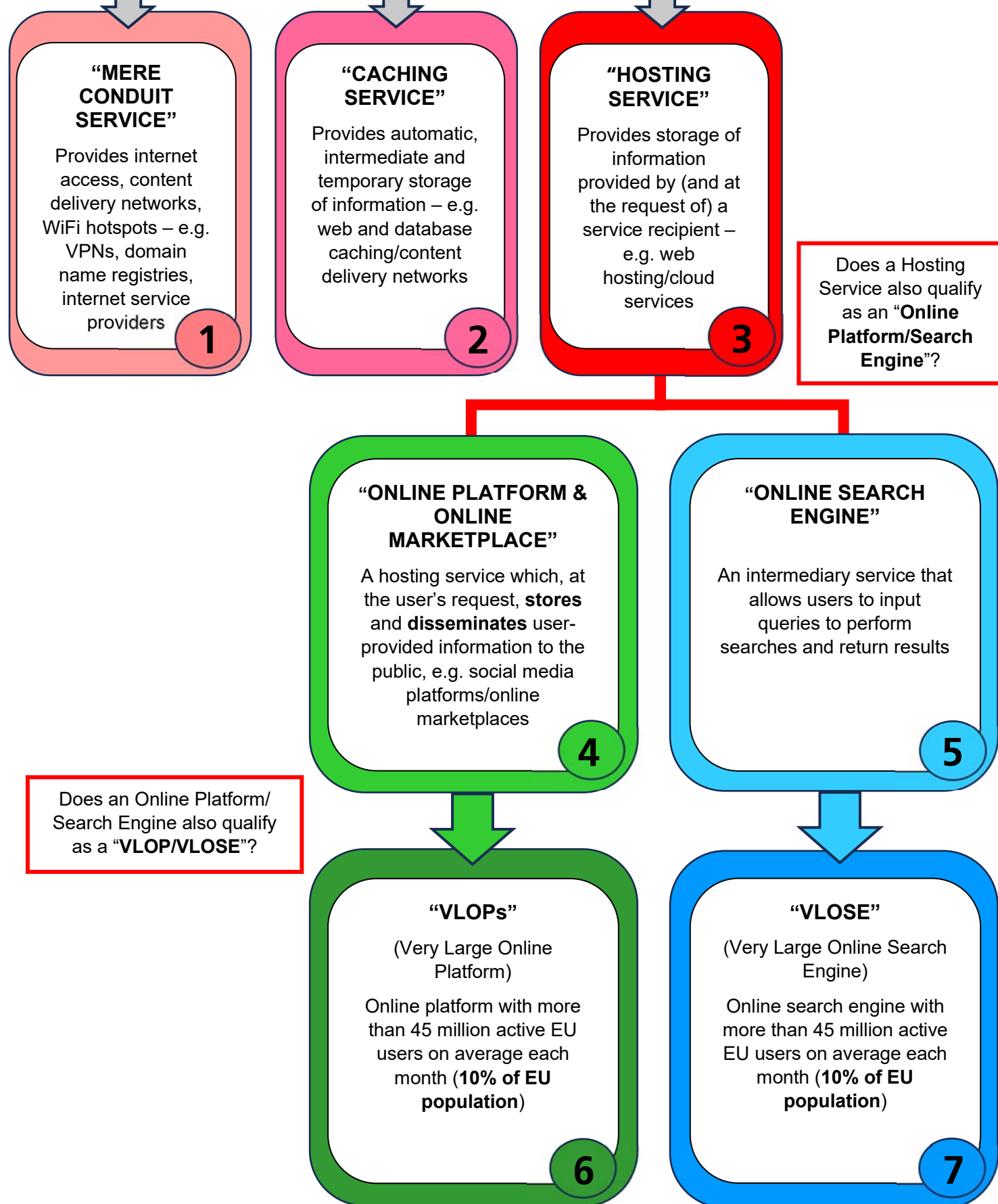


THE DIGITAL SERVICES ACT

AN "INTERMEDIARY SERVICE" IS ANY ONE OF THE FOLLOWING:



KEY DSA OBLIGATIONS AND APPLICABILITY TO INTERMEDIARY SERVICE CATEGORIES

NEUTRALITY	
ARTICLES 4 & 5	APPLICABILITY
Maintain neutral position during information transmission and storage	1 & 2
KNOWLEDGE OF LIABILITY	
ARTICLE 6	APPLICABILITY
Ensure expeditious removal or disabling of access to illegal content or activity	3, 4, 5, 6 & 7
GOOD FAITH CLAUSE	
ARTICLE 7	APPLICABILITY
Voluntary investigations into illegal content will not impact the availability of the liability exemptions	ALL
MONITORING	
ARTICLE 8	APPLICABILITY
No general obligation to monitor or actively seek facts or circumstances indicating illegal activity	ALL
POINTS OF CONTACT & COOPERATION	
ARTICLES 11 & 12	APPLICABILITY
Appointment of a single point of contact and legal representatives	ALL
REQUIREMENTS RE Ts & Cs	
ARTICLE 14	APPLICABILITY
Include information on restrictions imposed in relation to the use of the service	ALL
TRANSPARENCY REPORTING OBLIGATION	
ARTICLE 15	APPLICABILITY
Make publicly available annual reports on content moderation	ALL

LIABILITY OF PROVIDERS OF INTERMEDIARY SERVICES

NOTION AND ACTION MECHANISMS	
ARTICLE 16	APPLICABILITY
Ensure mechanisms in place for reporting illegal content	3, 4, 5, 6 & 7
STATEMENT OF REASONS (SORs)	
ARTICLE 17	APPLICABILITY
Provide a SORs to recipients affected by restrictions imposed due to illegal content or incompatibility with Ts&Cs	3, 4, 5, 6 & 7
INTERNAL COMPLAINT/ OUT OF COURT DISPUTE SETTLEMENT	
ARTICLES 20 & 21	APPLICABILITY
Establish an internal complaint-handling system and access to out-of-court dispute settlement process	4, 5, 6 & 7
TRUSTED FLAGGERS	
ARTICLE 22	APPLICABILITY
Ensure notices submitted by trusted flaggers are given priority and processed and decided upon without undue delay	4, 5, 6 & 7
MEASURES & PROTECTION AGAINST MISUSE	
ARTICLE 23	APPLICABILITY
Suspend users who frequently provide manifestly illegal content after having issued a prior warning	4, 5, 6 & 7
TRANSPARENCY REQUIREMENTS FOR ONLINE ADVERTISING	
ARTICLE 26	APPLICABILITY
Must provide consumers, in real-time, with information about the ads being served to them.	4, 5, 6 & 7
RECOMMENDER SYSTEM TRANSPARENCY	
ARTICLE 27	APPLICABILITY
Inform users of main parameters used in recommender systems	4, 5, 6 & 7
RISK ASSESSMENT AND MITIGATION OF RISKS	
ARTICLES 34 & 35	APPLICABILITY
Identify, analyse and assess systemic risks to put mitigation measures in place	6 & 7